#### Buses

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here:

www.surrevcc.gov.uk/busoperators

### **Bogus callers**

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0808 223 1133 or visit <a href="https://www.surreycc.gov.uk/stopcoldcallers">www.surreycc.gov.uk/stopcoldcallers</a>

# Who is doing this work?

The council's contractor Aggregate Industries will be carrying out these works on our behalf.

### Contact us

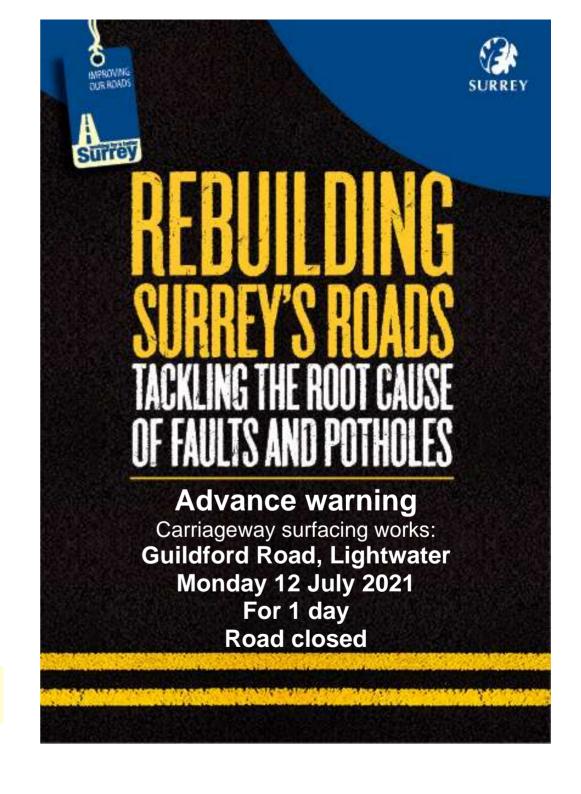
- www.surreycc.gov.uk/highways
- © 0300 200 1003 (Monday to Friday 9am to 5pm)
- Contact Centre, Fairmount House, Bull Hill Leatherhead, Surrey, KT22 7AH

### **Customer feedback**

Your feedback on how these works are carried out will help us to continue to improve. Please quote WCT – 906840 on any feedback you give. You can do this by completing our online form at www.surreycc.gov.uk/roadworks

Has one of our signs been left behind? www.RemoveThisSign.com

We apologise for any delays this work causes and thank you for your cooperation and patience.



Start date:

Monday 12 July 2021

**Duration:** 

For 1 day 8:00 – 17:00

Road closed

Please look out for advance warning signs on site for any date changes or check <u>one.network</u> and @SurreyHeathLC on Twitter and Facebook.

# What we are doing

We will be carrying out carriageway surfacing work on Guildford Road, Lightwater.



LIMITS OF SCHEME

Works area and closure:

#### Information for residents and businesses

Guildford Road, Lightwater will be closed whilst we carry out our surfacing works.

We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

## **Roadworks during COVID-19 restrictions**

The government and Department for Transport have asked the Highway Sector Council to make every effort to deliver essential highways projects on all local authority highway networks, whilst abiding by the COVID-19 safe working practices. We are therefore carrying out these works in line with central government and COVID-19 safe working practises in accordance with the CLC Site Operating Procedures, endorsed by Public Health England.

Our sub-contractor will have appropriate procedures in place to ensure their staff can comply with government advice. We would ask that you please respect these workers as they deliver these highways services.

#### Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs and on <a href="mailto:one.network">one.network</a>

#### **Updates**

If you would like to sign up for updates on these works, you can do so using the roadworks map at one.network and searching for your road.

#### **Parking**

It is essential to keep the road free from parked vehicles, please find alternative locations to park, utilising drives and nearby roads as much as possible. We appreciate this is not always easy however it prevents us needing to return to the road to carry out additional repairs, or for us to have to tow your vehicles to nearby roads. If you have any special requirements, please speak to the team on site. You will still be able to park on your drive and access to drives will be maintained; but there may be a delay getting on and off through the works. Please allow extra time for journeys.

#### Noise

There will be some noise, but we will try to keep this to a minimum.