



Windlesham Parish Council

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The Council Offices
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Highways Department, Surrey County Council

By email: highways@surreycc.gov.uk

10th July 2024

Dear Sir/Madam,

I am writing on behalf of the members of Windlesham Parish Council's Lightwater Committee to address the concerns of Lightwater Village residents about the frequency and quality of grass cutting on the verges in Lightwater and within Surrey Heath. Many residents have observed that the current service levels are insufficient and do not meet the community's expectations for maintaining these public areas.

The primary issues raised by residents include:

1. **Infrequent Grass Cutting:** The intervals between grass cutting sessions are too long, resulting in overgrown verges that not only detract from the appearance of our community but also pose potential safety hazards.
2. **Quality of Service:** When the grass is cut, the quality of the work is often subpar, leaving behind uneven and untidy verges.

Due to these concerns, some residents have felt compelled to take matters into their own hands by cutting certain sections of the verges themselves, an action that is potentially dangerous. While this shows commendable community spirit, it also highlights the inadequacy of the current grass cutting arrangements and the urgent need for improved service levels.

We respectfully request that Surrey County Council review the grass cutting schedule and quality standards for Surrey Heath. By doing so, we believe the verges can be better maintained, contributing to a safer and more pleasant environment for all residents.

We appreciate your attention to this matter and look forward to your response.

Yours faithfully,

Jo Whitfield
Clerk to the Council

CC: Matt Furniss (matt.furniss@surreycc.gov.uk)
Cllr Rebecca Jennings-Evans (Rebecca.jenning-evans@surreycc.gov.uk)

